We welcome you to our new website. We know this is a new experience for you so we've included some helpful "tricks" to use the site:

- If you lose your password:
    - Go to account>forgotten password. Our site will email a new password to you. You may then login and personalize your password.
- If you have a few number of samples:
    - Click on the desired analysis
    - Fill in Available Options
    - Enter sample # 1 Identification
    - Add 1 sample to cart
    - Add 2nd sample identification
    - Add 1 sample to cart …..etc.
- If you have a large number of samples for analysis:
    - Click on desired analysis
    - Fill in Available Options
    - Drag and drop or upload your spreadsheet to the Files Field (You may also upload any other pertinent documentation at this time such as; formulary or purchase orders). *Please note that the upload feature does not work with Windows XP Internet Explorer 8. Send a copy of your spreadsheet to info@aminoacids.com
    - Then Add Quantity, let's say 100 to your cart.
- If you'd like a quote.
    - This is the quickest way to get a quote;
    - Load up your shopping cart with your order
    - Click on the cart and select View Cart
    - Either print or control print screen for your order info
    - You may exit your account while your PO is being generated. The order will remain in your cart until you return.
    - If you'd like a more formal quote call or email Alyssa@aminoacids.com 651-489-8939.
- What paperwork should you send with you samples:
    - After you've submitted your order you'll receive an order confirmation.
    - Please print your order confirmation to include in your shipment
    - Ship to:
    - AminoAcids.com,
    - c/o Frank N. Konstantinides
    - 2840 Patton Road,
    - Roseville, MN 55113-1100
    - 651-489-8939
- I made an error on my submission and need to correct it
    - Email orders@aminoacids.com include your order # and the date the order was created. Request that the order be deleted
    - Re-do your submission with the corrected values.